



M.E.C. Corporation Pty Ltd
trading as **Women's Own Adventure**
abn: 48 101 827 052
AFTA Member: 10151 / ATAS Accreditation: A10569
po box 51 mona vale, nsw 1660 australia
p 1300 883 475
info@womensownadventure.com.au

Booking Terms & Conditions

Please note that it is essential to read and understand the conditions of booking below. Please ensure you have read and understood the itinerary and style of the trip/s you are booking.

Women's Own Adventure accepts bookings subject to the following conditions:

validity

The prices listed are based on the costs and exchange rates current at the time of quoting.

Women's Own Adventure reserve the right to alter these prices or to add a surcharge due to losses incurred by currency exchange rate fluctuations. Please Note: Once the client makes full payment, the price is locked in and no changes to the price or surcharges will apply.

All information is accurate to the best of our knowledge at the time of quoting, but please note that changes to our trips (which can be significant) can and do occur. We will make every effort to keep you informed of any changes, but cannot be held liable for any alterations made to the published itineraries.

price

Most of our tours are quoted in Australian Dollars, however some may be quoted in US\$ or EUROS. If the tour or cruise price is listed in US\$ or EUROS we may provide an AUD\$ indicative price quoted to the client which is calculated on the current currency exchange rate. The currency exchange rate is calculated on a daily basis.

The amount payable is based on the Commonwealth Bank Foreign exchange calculator as of the date of the invoice provided to you by Women's Own Adventure. The amount payable in AUD\$ may vary if the exchange rate varies.



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You can protect yourself against currency fluctuations by paying in full at any time prior to the final payment due date. The currency exchange rate will be locked in at the time of your full payment.

Please Note: Once the client makes full payment, the price is locked in and no changes to the price or currency fluctuation surcharges will apply as a result of currency exchange rate fluctuations.

cancellation by the client

No refunds will be made if you voluntarily leave a trip for any reason after the trip has begun. Refunds will be at the discretion of Women's Own Adventure if you are involuntarily forced to leave a trip for any reason. No refunds will be made for any accommodation, transport, sightseeing, meals or services not utilised. Please note that these conditions apply to land content only. Different fees may apply to airline tickets. You are strongly advised to take out cancellation insurance at the time of booking which will cover cancellation penalties in certain circumstances (Note: such insurance will not cover a change of mind).

Loss of monies paid applies to all cancelled reservations, with the exception of Antarctic Cruises and any Un-Cruise Adventure bookings, as they have specific booking conditions relating to loss of monies, all other booking conditions are the same for all tours. Please see specific conditions below for these.

The date of trip cancellation is the date on which Women's Own Adventure receives the written cancellation. Guests who cancel their tour for any reason, including medical or family reasons, are subject to the following cancellation fees per person:



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- 90 days or more prior to trip departure – Loss of deposit
- Less than 90 days prior to departure – 100% of total booking cost
- This trip must be paid in full 90 days prior to departure

The following specific conditions apply to all Antarctic Cruises and Tours:

Loss of monies paid applies to all cancelled reservations for an Antarctic Cruise or Tour. The date of trip cancellation is the date on which Women's Own Adventure receives the written cancellation. Guests who cancel their cruise for any reason, including medical or family reasons, are subject to the following cancellation fees per person:

- 95 days or more prior to trip departure – Loss of deposit
- Less than 95 days prior to departure – 100% of total cost
- This trip must be paid in full 95 days prior to departure

The following specific conditions apply to all Un-Cruise Adventures and Tours:

Loss of monies paid applies to all cancelled reservations for an Un-Cruise Adventure or Tour. The date of trip cancellation is the date on which Women's Own Adventure receives the written cancellation. Guests who cancel their cruise for any reason, including medical or family reasons, are subject to the following cancellation fees per person:

- 95 days or more prior to trip departure – Loss of deposit
- 94 to 46 days prior to departure – 50% of gross fare
- 45 to 31 days prior to departure – 75% of gross fare
- Less than 30 days prior to departure – 100% of total cost
- This trip must be paid in full 95 days prior to departure



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cancellation by Women's Own Adventure

Women's Own Adventure reserves the right to cancel any trip before it is run. Women's Own Adventure reserves the right to cancel any trip at any time prior to departure due to terrorism, natural disasters, political instability, economic conditions or other external events which make it unviable to operate our planned schedule. If Women's Own Adventure cancels a group adventure trip on which you are holding a fully paid booking you may choose between an alternative trip or a full refund. The company is not responsible for any incidental expenses that you may have incurred as a result of your booking such as visas, vaccinations, non-refundable flights or loss of enjoyment, etc. If the alternative trip chosen is of a lower value than that originally booked then you are entitled to a refund of the price difference. If the alternative tour chosen is of a higher value then you will pay the difference in price.

booking amendments

If you wish to change your booking in any way, the following fees will apply:

1. Transfer from one tour to another:
 - Amendment request received by Women's Own Adventure 90 days or more prior to your original tour departure date; A transfer can only be made to a departure date within the current year and only if there is availability on the tour.
 - Amendment request received by Women's Own Adventure less than 90 days prior to your original tour departure date – charges as per cancellation fees.
 - If there has been any change in the price of the tour you change your booking to, since the time of your original reservation, the new tour price will apply to the new reservation. These fees are in addition to any charges levied by hotels, ground operators or airlines.



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2. Changes to any other arrangements made in conjunction with your tour booking (eg: hotels, transfers, etc.)
 - Amendments to any other arrangements made in conjunction with your tour reservation will incur an AUD\$50 administration fee per booking per change. This fee is in addition to any charges levied by hotels, ground operators or airlines.
3. Amendments are only permitted to your booking at the discretion of Women's Own Adventure and are dependent on availability of the requested amendments at the time.

late bookings

For bookings made within 10 days of departure, Women's Own Adventure reserves the right to charge a late booking fee of AUD\$50 per booking. On some trips it is not possible for us to accept late bookings.

insurance

Travel insurance is compulsory for all Women's Own Adventure clients. Your travel insurance must provide cover against personal accident, medical expenses, emergency repatriation and personal liability. We also recommend it covers cancellation, curtailment and loss of luggage and personal effects. We strongly recommend that you take out travel insurance at the time of booking.

passports and visas

You must carry a valid passport and have obtained the appropriate visas when travelling with Women's Own Adventure. Please ensure your passport is valid for 6 months beyond the duration of the trip. It is your responsibility to ensure that you are in possession of the correct



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visas for your holiday. Women's Own Adventure cannot accept responsibility if you are refused entry to a country because you lack the correct visa documentation.

responsibility

You acknowledge that travel on a Women's Own Adventure trip requires a degree of flexibility and understand that the trip's route, accommodation and modes of transport are subject to change without prior notice due to local circumstances. Should Women's Own Adventure deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes are binding and additional expenses may be charged to you if the reason for any alteration is outside the company's control. While travelling with Women's Own Adventure you agree to accept the authority of the leader and local operator at all times. You are aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. You understand that Women's Own Adventure reserves the right to decline, accept, or retain any person as a member of the group at any time. You acknowledge that Women's Own Adventure contracts with a network of companies, government agencies and individuals to assist in the running of its tours. To the best of Women's Own Adventure's knowledge, these third parties are qualified to perform the duties they are contracted to perform. However Women's Own Adventure will not be held liable for any injury, damage, loss, delay or irregularity that may occur due to the behaviour of these third parties. Women's Own Adventure will not accept responsibility or liability for any traveller who contravenes any law or regulation of any country visited. No employee, servant or agent of Women's Own Adventure has authority to vary these conditions.



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Women's Own Adventure Newsletter

I agree to receive the Women's Own Adventure Newsletter via email and acknowledge that I have the option of opting out via the newsletter at any time I choose.

participation conditions

All Women's Own Adventure travellers must agree to the following participation conditions and by agreeing to the booking terms and conditions you agree to the participation conditions as set out below.

"I understand that travelling with Women's Own Adventure may involve risks (and rewards) above and beyond those encountered on a more conventional holiday, and that I am undertaking an adventure trip with inherent dangers. I understand that I am travelling to geographical areas where, amongst other things, the standard of accommodation, transport, safety, hygiene, cleanliness, medical facilities, telecommunications and infrastructure development may not be of the standard I am used to at home or would find on a conventional holiday. I have read and understood the Women's Own Adventure Itinerary and/or Trip Notes for the tour I am undertaking and have provided details of any pre-existing medical conditions I have to Women's Own Adventure's representatives. I accept these risks and obligations and I fully assume the risks of travel.

"I release Women's Own Adventure from any liabilities connected to these risks to the maximum extent permitted by law."